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Avada Software introduces 'Controlled Collaboration' to enable business units to collaborate within Enterprise Messaging Infrastructures

Boston -- Avada Software, a leading provider of agentless infrastructure management software for enterprise messaging environments, today announced extended capability for its Infrared360 Management and Monitoring Portal. The new release will make it simple for users to take advantage of what Avada Software calls 'controlled collaboration' across all messaging platforms within the enterprise, independent of platform; whether Mainframe, NSK-Tandem, Wintel, or distributed Unix and Linux Servers.

A J2EE compliant application, Infrared360 provides secure, audited, and controlled access to mission critical enterprise messaging environments, such as WebSphere MQ and WebSphere ESB. By coupling Infrared360's delegated access model with its best of breed security model, the new release has made controlled collaboration a reality.

Controlled Collaboration allows users to collaborate within virtual messaging environments while keeping necessary access permissions, even down to the object level. This means that a development team member can investigate a problem within the data of their application along with an administrator, who works on the overall routing of the application data. Both users can see the objects in question, but have radically different access permissions for those objects. This allows the developer to keep control of his application data structures and the administrator to keep control of the routing functions, while both team up on the problem.

Companies today are doing more work with less people. Controlled Collaboration is a way to leverage people from different organizations in order to compensate for that reality. It has not been possible with other products on the market because there was the chance that someone from a different organization would make a change that could cause further or different problems.

"While projects increase, the number of servers increase, and the number of applications increase, staff resources have not. The fact is that you can get more from your staff resources to manage your enterprise," said Peter D'Agosta, Product Manager at Avada software. "The solution is to enable secured, delegated, and controlled access to those resources. We call it 'controlled collaboration'. It allows administrators to empower the necessary resources, wherever they may reside, to resolve critical business issues. The result is a virtual environment which allows secure and shared visibility of enterprise messaging resources."

With 'controlled collaboration', business units have the ability do much of their own administration and problem solving. This means that administration and application groups are able to collaborate to resolve issues on an ongoing basis and are able to make the best use of available staff resources. Application data can now be shared and leveraged among business units because the Infrared360 Management and Monitoring Portal dramatically increases visibility of resources to business units without compromising security and auditing guidelines required by today's strict regulations.

By deploying Infrared360, a major pharmaceutical company has been able to leverage its disparate global staff resources to quickly resolve day-to-day issues across its global messaging infrastructure. This is accomplished while keeping its strict security requirements intact across operational and even *international* boundaries. Infrared360's 'controlled collaboration' is making it possible for a leading U.S. based airline to leverage its development and administration staff in order to maintain its messaging environment more efficiently with fewer resources.

For more information on how the Infrared360 Management Portal can enable 'Controlled Collaboration' in your environment call Avada Software at 781-834-4916 and ask for details. info@avadasoftware.com